

e4Hats.com Damage Claim Form

This damage claim is filed to request a full refund, shipping cost inclusive, or a replacement for an order that has been damaged in transit due to natural events or carrier's mishandling. This claim must be filed within 5 days of the package being delivered to its destination address. We may ask for the damaged items to be returned to us. Please note that minor or subtle irregularities in stitching, knit, or slight differences between online displays and actual products are normal. The refund or replacement decision is at our discretion, and repeated claims will be denied.

The below entries must be filled out completely, truthfully, signed, and dated. A signed copy must be sent to us via email attachment to info@e4hats.com, by fax at 714-526-1303, or by mail to e4Hats.com, "e4Hats.com Claim, 1470 E Kimberly Ave., Fullerton, CA 92831". If the product is found to be undamaged after a refund or replacement is issued, the customer agrees to relinquish his or her refund to e4Hats.com or return the replacement at his or her cost. Otherwise, we will charge the customer for the reimbursement amount given.

Please fill out below legibly

Carrier:

Shipping method:

Date the package was delivered:

Invoice or order number:

State description of damage:

Desired action: refund () or replacement ()

I hereby declare that I received my order damaged. I also acknowledge and agree to the terms of this damage claim.

Signature

Date

(must be filed within 5 days of package arrival)

Print name (first and last)

Phone number or email