e4Hats.com Loss Claim Form

This loss claim is filed to request a full refund, shipping cost inclusive, or a replacement for an order that has been lost in transit due the carrier's error. This claim can be filed after 30 days of mailing date for domestic orders and 45 days for international (60 days for Italy) orders. No claims can be made after 60 days and 75 days for domestic and international orders, respectively, of mailing date. Please note that during peak shopping seasons and unfriendly natural events, packages are sometimes delayed. The refund or replacement decision is at our discretion, and repeated claims will be denied.

The below entries must be filled out completely, truthfully, signed, and dated. A signed copy must be sent to us via email attachment to info@e4hats.com, by fax at 714-526-1303, or by mail to "e4Hats.com Claim, 1470 E Kimberly Ave., Fullerton, CA 92831". If the package is proved to be delivered after a refund or replacement is issued, the customer agrees to relinquish his or her refund to e4Hats.com or return the replacement at his or her cost. Otherwise, we will charge the customer for the reimbursement amount given.

Please fill out below legibly

Carrier:

Shipping method:

Date the package was mailed:

Invoice or order number:

Write out that you have not received your package:

Desired action: refund ( ) or replacement ( )

I hereby declare that I did not receive my order or any notifications regarding the package of my order from the carrier. I also acknowledge and agree to the terms of this loss claim.

Signature

Date
(must be 30/45/60 days after the shipping date)

Print name (first and last)